

## **Pest Share Owner FAQs**

**Q:** What is the Pest Share Program?

**A:** Pest Share provides an effective, reactive, and targeted approach to pest control in full replacement of overall less effective, traditional, preventative programs.

**Q:** Who is Pest Share?

**A:** Pest Share is a SaaS (Software as a Service) company offering an innovative pest control solution to Property Managers with the retention of your high-quality residents and the overall protection of your investment in mind.

**Q:** Is Pest Share a pest control company?

**A:** Pest Share is the operational conduit with an expansive service provider network that enables service for your property when visible pests are reported. Pest Share takes care of the coordination, quality control, and payment when servicing Pest Share-covered pests.

**Q**: How is service requested?

**A:** The Pest Share program is designed to empower your residents to maintain a pest-free home - simply! Residents submit their Pest control service requests on the Pest Share website in only a few minutes.

**Q:** How often can service be requested?

**A:** The Pest Share program provides up to four (4) services, with a maximum of three (3) covered pests in a 12-month period; from the first service request. Each service has a 30-day warranty from the completion of the service.

Q: What pests are covered in my Pest Share program?

**A:** The pests covered in your Pest Share program are thoughtfully chosen by your management company, taking into account both geographical considerations and common "usual suspects" in your area. If you'd like to know the full coverage for your properties, please contact your property manager, and they can provide you with our flyer detailing the comprehensive list of covered pests. Pest Share will ensure that the management company is promptly notified if any wood-destroying organisms, such as termites are reported, and if services such as rodent sanitization, proofing, and exclusion are required.

